

Warehousing & Storage

Level 3



Who would benefit from this NVQ?

The NVQ Level 3 is aimed at anyone working in a Warehousing role within any type of organisation. As part of a suite of products covering the whole of the logistics industry, the NVQ Level 3 deals with all of the core activities within the Warehousing role including managing receipt, storage and dispatch of loads, auditing stock levels and records and quality maintenance as well as soft skills such as health and safety, customer service and managing workloads.

What does the NVQ cover?

The award includes six mandatory units plus the learner can choose from additional units, tailoring the course to their specific requirements:

Mandatory units

- Contribute to the provision of customer service
- Manage yourself
- Create effective working relationships
- Contribute to a safe and healthy working environment
- Manage the receipt, storage and dispatch of goods
- Audit stock levels and stock records

Optional units

- Lead the work of teams and individuals to achieve their objectives
- Maintain the quality of external services
- Contribute to the selection of personnel for activities
- Contribute to the development of teams and individuals
- Respond to poor performance in your team

Course overview

Qualification:	NVQ
Credits:	N/A
Duration:	12 months
Learning:	Workplace / training centre
Assessment:	Assessor

For more information contact Optimas Training on 01709 33 11 63 or visit www.optimas-training.co.uk

