

# NVQ In Carry & Deliver Goods



## Level 2

### *Who would benefit from the NVQ?*

Skills for Logistics have developed a range of NVQ/SVQs for the road freight industry including driving, warehouse work and traffic office duties. A fact sheet is available for each N/SVQ, which includes further information and the units required for each N/SVQ level. Contact details are at the bottom of this page.

### *What does the qualification involve?*

Carry and Deliver Goods is for candidates involved in the transport and delivery of goods by light vehicle, van, motor cycle or pedal cycle. It involves the individual being able to work effectively both on their own and with others and to observe health, safety and security guidelines. In addition candidates have to exhibit the ability to develop good customer service skills, complete pre and post delivery routines and plan routes and timings for journeys.

#### *Additional Units*

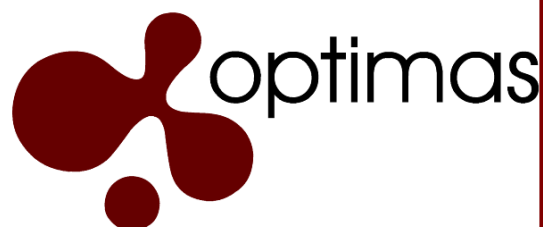
- Dealing with payment transactions
- Operate specialised plant and machinery to performance requirements (lifting and transferring)
- Lift, transfer and position loads.

#### *Optional Units*

- Handling goods and materials.
- Handling goods (Motorcycle and pedal cycle)

#### *Mandatory Units*

- Contribute to effective working relationships.
- Maintaining the safety and the security of the load, self and property.
- Contribute to the provision of customer services.
- Complete pre-journey and post-journey procedures.
- Planning the route and timings for the delivery and collection of loads.
- Transport goods and materials.



Contact Optimas on 01709 33 11 63