

NVQ In Warehousing & Storage



Level 3

Who would benefit from the NVQ?

The NVQ Level 3 is aimed at anyone working in a Warehousing role within any type of organisation. As part of a suite of products covering the whole of the logistics industry, the NVQ Level 3 deals with all of the core activities within the Warehousing role including managing receipt, storage and dispatch of loads, auditing stock levels and records and quality maintenance as well as soft skills such as health and safety, customer service and managing workloads.

What does the Warehousing and Storage NVQ Level 3 cover?

The NVQ is designed to cover the full spectrum of the Warehousing role for companies both large and small. It is made up of a series of compulsory units that cover each of the key areas of Warehouse and Storage. To this, optional units can then be added enabling the NVQ to be tailored to a qualification uniquely relevant to the learner's role. The specific units are shown below.

Mandatory Units

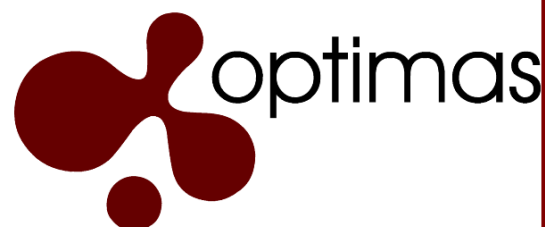
- Contribute to the provision of customer service
- Manage yourself
- Create effective working relationships
- Contribute to a safe and healthy working environment
- Manage the receipt, storage and dispatch of goods
- Audit stock levels and stock records

Optional Units

- Lead the work of teams and individuals to achieve their objectives
- Maintain the quality of external services

Additional Units

- Contribute to the selection of personnel for activities
- Contribute to the development of teams and individuals
- Respond to poor performance in your team



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