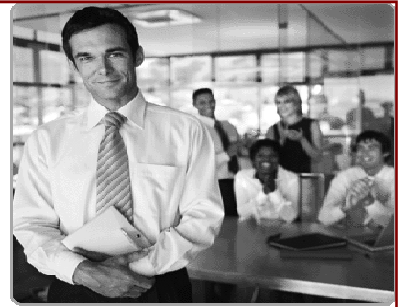


NVQ In Team Leading



Level 2

Who would benefit from the Team Leading NVQ?

The NVQ in Team Leading is aimed at anyone who is responsible for motivating and developing their team and for helping them to achieve their goals. With a flexible structure, the core units encompass the main competencies needed by today's team leaders and the optional units enable each learner to tailor the qualification around their own personal role and developmental requirements.

At the start of the programme learners can join the Institute Of Leadership & Management (ILM) as a student member and, subject to satisfactory completion of the qualification, can apply for post nominal letters to reflect their level of professionalism. This qualification will assist Team Leaders within any sector to enhance their existing man management skills as well as improving confidence levels. For new managers it will help them to incorporate management best practice into all aspects of their role.

What does the Team Leading NVQ Level 2 cover?

The award includes mandatory units which cover the core elements of the sales process to which optional units are added so as to tailor the qualification for each learner. Each learner is required to complete all of the mandatory units and then select two from the optional list. The units are as follows:

Mandatory Units

- Managing your own resources
- Providing leadership for your team
- Developing productive working relationships with colleagues
- Ensuring your own actions reduce risks to health and safety

Optional Units

- Encouraging innovation within your team
- Allocating and checking work within your team
- Providing learning opportunities for colleagues
- Resolving customer service problems
- Supporting customer service improvements

Contact Optimas on 01709 331 163

