

NVQ In Cleaning & Support Services



Level 2

Who would benefit from the Cleaning & Support Services NVQ?

The cleaning industry is an important, competitive and thriving one, estimated to be worth £10bn and employing over 800,000 people. With the demand for well qualified and motivated staff growing rapidly the Level 2 NVQ in Cleaning & Support Services is the perfect tool to help maximise your staff's potential. The City & Guilds qualification is ideal for those either new to the cleaning industry or for those more experienced practitioners who are looking to recognise existing skills.

The qualification includes routes that cover a wide variety of cleaning contexts including:

- Building Interiors
- Carpets
- Passenger Transport Vehicles
- Highways & Land
- Food Premises

What does the NVQ Level 2 cover?

The award includes mandatory units which cover health & safety and promoting service delivery to which optional units are added from the five progression routes outlined above. Details of these units are outlined below

Optional Units

Any three from:

- Clean and maintain internal surfaces and areas
- Clean and maintain external surfaces and areas
- Deal with routine waste
- Clean washrooms and replenish supplies
- Clean high risk areas
- Clean confined spaces
- Clean food areas
- Deep clean equipment surfaces
- Clean, maintain and protect hard floors
- Clean & maintain soft floors and furnishings
- Clean glazed surfaces and facades
- Deal with non-routine waste
- Carry out maintenance and minor repairs
- Perform street cleansing manually
- Perform street cleansing by machine
- Work safely at heights
- Use a water fed pole system to clean windows and facades

Mandatory Units

Both

- Make sure actions reduce health and safety

And

- Communicate effectively with customers and others

And either

- Work as a team and develop yourself

Or

- Work individually and develop yourself

Contact Optimas on 01709 331 163

