

# Carry & deliver goods

Level 2



## Who would benefit from this NVQ?

Carry and Deliver Goods is for candidates involved in the transport and delivery of goods by light vehicle, van, motor cycle or pedal cycle. It involves the individual being able to work effectively both on their own and with others and to observe health, safety and security guidelines. In addition candidates have to exhibit the ability to develop good customer service skills, complete pre and post delivery routines and plan routes and timings for journeys.

## What does the NVQ cover?

For this qualification the learner has to complete six mandatory units plus one optional unit from a choice of two:

### Mandatory units

- Contribute to effective working relationships
- Maintaining the safety and security of the load, self and property
- Contribute to the provision of customer services
- Complete the pre-journey and post-journey procedures
- Planning the route and timings for the delivery and collection of loads
- Transport goods and materials

### Optional units

- Handling goods and materials
- Handling goods (motorcycle and pedal cycle)

### Course overview

<b>Qualification:</b>	NVQ
<b>Credits:</b>	N/A
<b>Duration:</b>	Varies
<b>Learning:</b>	Workplace
<b>Assessment:</b>	Assessor

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